



## Small Animal Hospital - Urgent Referrals Arrival Instructions

Your pet been referred to Langford Vets, Small Animal Referral Hospital

Should your estimated time of arrival change significantly please keep us informed so that we can be ready to greet you on arrival.

### Hospital Reception

0117 394 0513

**Mon - Fri:** 8am - 7pm

**Sat - Sun:** 9am - 4pm

### What to bring

- Your insurance details
- Any medication your pet is currently receiving
- We have lots of different food types available. However if your pet is receiving a special diet please bring some along with you.

(Please don't prolong your journey if you don't have these items to hand. The most important thing is to get your pet to us quickly and safely.)

### Arrival Instructions

1. Our reception is open for you to enter during the hours above.
2. If you arrive out of hours you can use the telephone to the left of the reception doors, call the number inside the box and our team will come out to greet you.
3. Please let our reception team know if you need help bringing your pet in from the car and they will arrange for someone to help you.
4. If your pet is extremely unwell our team may take them straight through for urgent assessment and treatment.
5. Unfortunately we are unable to accept patient belongings due to infection control.



# How to find the Small Animal Hospital



## From the M5 Motorway

We suggest following these routes, sat nav may direct you off at another junction but for speed and ease of journey we recommend J21 and J22.

### Northbound

Exit at junction 22, taking the A38 to Bristol Airport. Pass through Churchill and turn left towards the B3133 signposted Lower Langford and Congresbury. Take the first exit onto the B3133. Langford House is about 0.3 miles on the right. **This is the recommended route if travelling with a large vehicle or caravan.**

### Southbound

Exit at Junction 21, taking the A370 signposted Bristol. In Congresbury turn right at the first set of traffic lights and follow the B3133 signposted Cheddar and Churchill. Langford House is about 3 miles on the left.

**Small Animal Hospital  
Langford House  
Langford  
Bristol  
BS40 5DU**

**Tel: 0117 394 0513**

**The Small Animal Referral Hospital can be found at number 1. on the map above.**

On entering the site you will pass the security gate, which will open during office hours. Take the first turning on the right after the security gate and the Small Animal Hospital is the **third building on your left**. Parking is available at the front of the hospital, please use bays 1-20 if possible. If arriving out of hours please use the number above or the telephone to the left of the front door to let us know you have arrived.

The Source Cafe can be found at number 4 on the map above and is open to visitors for food and drinks if you have to wait while your pet is having investigations.